

BSB30115 Certificate III in Business



Skill360
Australia

RTO 1607



This course has been designed for individuals who wish to work in office administration, assistant or junior personal assistant positions. Possible job titles relevant to this qualification include: Accounts Receivable Clerk, Accounts Payable Clerk, Data Entry Operator, Junior Personal Assistant, Receptionist, Office Administration Assistant, Office Administrator and Word Processing Operator. Subjects covered include general administrative and IT skills. This qualification reflects the varied roles of individuals across different industry sectors who apply a broad range of competencies using some discretion, judgment and relevant theoretical knowledge. They may provide technical advice and support to a team.

Entry Requirements

Completion of Year 10 (recommended), applicants must be a minimum age of 13 years old. Students not enrolled in years 10, 11 or 12 may be eligible to enter a school based Apprenticeship or Traineeship provided there are exceptional circumstances warranting consideration and all other entry requirements are met, including being of an age where it is legal to undertake paid employment.

Fee for service clients must be employed in an office administration position before enrolment in this course can be accepted. As a general rule, only Australian citizens and New Zealand citizens who have entered Australia on a valid passport have unrestricted rights to employment in Australia. Visa holders may engage in apprenticeships or traineeships provided their work rights allows this, based on information and advice provided by the Department of Immigration and Border Protection.

Course Requirements

To achieve this qualification, you must demonstrate competency in 12 units – 1 core unit and 11 elective units.

Delivery Modes

Classroom based delivery

Online learning

Blended Learning (Online and Classroom Delivery)



Duration

This course is competency based training meaning that the duration of study depends on individual progress. The nominal term for traineeships is a 12-month period. School based traineeships are conducted over an 18-month period. This traineeship can be offered full time, part time and school-based. Casual is not permitted in Queensland.

Course Fees

This qualification can be delivered under the Australian Apprenticeship Program. In this instance students must be employed in a traineeship to undertake this training program. Eligible students may be able to access a range of independent and government funding such as User Choice Funding or Fee Free Training for year 12 graduates, to help subsidise the cost of training. Please contact the RTO at Skill360 Australia to discuss the available funding options.

BSB30115 Certificate III in Business

Student Contribution Fees

Full Fee for Service	\$3240.00 (\$270 per unit)	
User choice employer gap fee	Non-Concession: \$665.00	Concession: \$665.00
User choice Student Contribution Fee (tuition fee)	Non-Concession: \$672.00 - \$864.00	Concession: \$268.80 - \$923.80

RPL

RPL recognises your existing experience gained through life or work for which you may not have obtained a formal qualification. RPL is suitable for experienced individuals with no formal qualifications. We will work with you to identify your existing skills and knowledge and assess if you can then achieve a full or part qualification which will save time and avoid unnecessary duplication of training.

Units within this course

Option A – Retail Focused

Unit Code	Unit Name
Core Units (compulsory)	
BSBWHS302	Apply knowledge of WHS legislation in the workplace
Elective Units	
BSBCMM301	Process customer complaints
BSBCUS301	Deliver and monitor a service to customers
BSBFLM303	Contribute to effective workplace relationships
BSBITU315	Purchase goods and services online
BSBITU306	Design and produce business documents
BSBPRO301	Recommend products and services
BSBPUR301	Purchase goods and services
SIRXCEG003	Build customer relationships and loyalty
SIRXSLS001	Sell to the retail customer
SIRXCEG006	Provide online customer service
SIRRMER003	Coordinate visual merchandising activities

Option B – Customer Service & Admin Focused

Unit Code	Unit Name
Core Units (compulsory)	
BSBWHS302	Apply knowledge of WHS legislation in the workplace
Elective Units	
BSBCMM301	Process customer complaints
BSBCUS301	Deliver and monitor a service to customers
BSBDIV301	Work effectively with diversity
BSBFLM303	Contribute to effective workplace relationships
BSBXTW301	Work in a team
BSBINN301	Promote innovation in a team environment
BSBWOR301	Organise personal work priorities and development
BSBINM301	Organise workplace information
BSBITU314	Design and produce spreadsheets
BSBITU315	Purchase goods and services online
BSBITU307	Develop keyboarding speed and accuracy

BSB30115 Certificate III in Business

Option C – Financial & Admin Focused

Unit Code	Unit Name
Core Units (compulsory)	
BSBWHS302	Apply knowledge of WHS legislation in the workplace
Elective Units	
BSBCUS301	Deliver and monitor a service to customers
BSBITU312	Create electronic presentations
BSBITU313	Design and produce digital text documents
BSBITU314	Design and produce spreadsheets
BSBITU306	Design and produce business documents
BSBITU307	Develop keyboarding speed and accuracy
BSBWRT301	Write Simple documents
BSBFIA301	Maintain financial records
BSBFIA302	Process payroll
BSBFIA303	Process accounts payable and receivable
FNSACC311	Process financial transactions and extract interim reports

To find out more information about this course contact us:

Telephone: 1300 933 358

Website: www.skill360.com.au

Email: info@skill360.com.au