

SITHGAM022 Provide Responsible Gambling Services (RSG)

RSG certification for work in the hospitality and gaming industry

The Office of Liquor and Gaming Regulation in Queensland (OLGR) requires that staff involved with the provision of gambling services must hold a valid Responsible Service of Gambling (RSG) Certificate.

Skill360 is now delivering RSG face-to-face where you can learn from real industry experts in a fun, hands-on, scenario-based environment about the many topics surrounding RSG such as:

RSA JOBS

- Gaming Attendants
- Anyone performing gaming duties or tasks

- Current legislation, industry and organisational policies and procedures
- Types of gambling activities
- Identifying problem gamblers
- Providing information and assistance to customers about problem gambling
- Implementing responsible gambling practices
- Impact on community

This fun and interactive training is regularly available at sites around Cairns, Brisbane and the Gold Coast and is targeted specifically at those wanting to work in the hospitality and gaming industry.

On completion of this half-day course, you will receive a nationally recognised SITHGAM022 Statement of Attainment which will allow you to work in venues that provide gaming services.

Contact us to find out about course dates in your area.